

## RETURN FORM

### CUSTOMER INFORMATION

Full name: \_\_\_\_\_

Phone: \_\_\_\_\_

IBAN: \_\_\_\_\_

Email: \_\_\_\_\_

### RETURN INFORMATION

#### Method of purchase:

- Online store
- Physical store

Purchase date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Receipt date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Invoice / order number: \_\_\_\_\_

#### Products for return:

Product code	Product name	Quantity

#### Reason for return (optional):

- Size / color / model not suitable
- Unsatisfactory product quality
- Product does not match description
- Order delivered too late
- Damaged packaging
- Damaged product
- Product not delivered / missing
- Other

The consumer is responsible for any diminished value of the goods if they have been used beyond what is necessary to establish their nature, characteristics and functioning, as would be possible in a store.

#### Withdrawal statement:

I hereby give notice that I withdraw from the contract for the purchase of the above-mentioned goods.

Customer signature: \_\_\_\_\_

\*Please send the completed form and a copy of the proof of purchase together with the returned goods to: Ganību dambis 27 k-6, Rīga, LV-1005, Latvia.